

I-Network Will be holding a dialogue on ICT Consumer Protection.

Date: **Friday 20th March 2009**

Venue: **Imperial Royale Hotel**

Time: **8:30am - 12:00 noon**

Draft Agenda is as follows:

8:30am – 9:00am Arrival and registration of participants

9:00am – 9:10am Opening remarks

9:10am – 9:30am Presentations from two concerned ICT goods and services consumers

9:30am – 10:00am What are the current consumer protection initiatives available for ICT consumers? What is the role of government and government agencies

10:00am – 10:20am What are the policies, practices and procedures in place by services and goods providers for ICT consumers' protection and redress?

10:20am – 10:30am What is the role of the Consumer?

10:30am – 11:00am Introduce the Uganda ICT Consumer Protection Association (UICPA)

11:00am – 11:30am Tea Break

11:30pm – 12 :00noon Comments, suggestions from participants

If you would like to participate in this dialogue, please send a confirmation to I-Networkat admin@Ti-network.or.ug